COMPETITIVE TELECOMMUNICATIONS SERVICE TRANSFF | 10 M '02

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TITLE SHEET

COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

OF

X2COMM, INC. d/b/a DIRECT CONNECT COMMUNICATIONS

This tariff, filed with the Illinois Commerce Commission contains the rates, terms and conditions applicable to the Resale Telecommunications Services provided by X2Comm, Inc. d/b/a Direct Connect Communications in the State of Illinois.

Issued:

Effective:

Issued By:

Mark Pavol, Secretary/Treasurer

X2Comm, Inc.

CHECK SHEET

Sheets of this tariff indicated below are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

SHEET 1 2	REVISION LEVEL Original Original	<u>SHEET</u> 25 26	REVISION LEVEL Original Original
3	Original	27	Original
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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- C Changed regulation.
- D Delete or discontinue.
- I Change Resulting in an increase to a Customer's bill.
- M Moved from another tariff location.
- N New
- R Change resulting in a reduction to a Customer's bill.
- T Change in text or regulation.

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TARIFF FORMAT

- A. Sheet Numbering Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.
2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a).
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I.(i).
2.1.1.A.1.(a).I.(i).

D. Check Sheets - When a tariff filing is made with the Ill.C.C., an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some sheets.)

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X2Comm, Inc.

Application of Tariff

This tariff contains the regulations and rates applicable to the provision of intrastate resale common carrier communications service by X2Comm, Inc. d/b/a Direct Connect Communications in the State of Illinois.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the Subscriber's or Customer's location to the Carrier's designated point of presence or network switching center.

Account Codes - Optional, customer defined digits that allow the customer to identify the individual user, department, or client associated with a call.

Authorized User - A person, firm or corporation, or any other entity authorized by the Customer or Subscriber to communicate utilizing the Company's services.

Business Line Termination - For use with inbound service only. Incoming calls are routed directly to the Customer's existing local exchange line. No dedicated access terminations are required.

Carrier or Company - X2Comm, Inc. d/b/a Direct Connect Communications. unless otherwise indicated by the context.

Commission - The Illinois Commerce Commission.

Customer or End-User - The person, firm or corporation, or other entity which orders, cancels, amends, or uses service and is responsible for the payment of charges and/or compliance with tariff regulations.

Customer Premises Equipment - Terminal equipment, as defined herein, which is located on the Customer's premises.

Dedicated Access - See Special Access.

Equal Access - The ability of the Carrier to serve End Users on a presubscribed basis rather than through the use of dial access codes.

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X2Comm, Inc.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CON'T.)

III.C.C. - The Illinois Commerce Commission.

LEC - Local Exchange Company

MSA - Market Service Area. A geographical area consisting of one or more exchanges, defined by the Illinois Commerce Commission for the administration of tariffs, services and other regulatory obligations.

Premises - A building or buildings on contiguous property.

Special Access Origination - Where originating access between the Customer and the interexchange carrier is provided via a dedicated circuit. The cost of the dedicated circuit is billed by the access provider directly to the end-user.

Subscriber - The person, firm, corporation, or other legal entity which arranges for services of the Company on behalf of itself or Authorized Users. The Subscriber is responsible for compliance with the terms and conditions of this tariff. A Subscriber may also be a Customer when the Subscriber uses services of the Company.

Switched Access - Where access between the Customer and the Carrier is provided on switched Feature Group circuits. The cost of Switched Access is billed to the Carrier.

X2Comm, **Inc.** - Used throughout this tariff to refer to X2Comm, Inc. d/b/a Direct Connect Communications unless otherwise indicated by the text.

Terminal Equipment - Devices, apparatus, and associated wiring, such as teleprinters, telephones, or data sets.

Travel Card - A proprietary calling card offered by the Company which enables the Customer to use the Company's service by dialing a Company-provided access number.

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purposed of rating calls.

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X2Comm, Inc.

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of X2Comm, Inc.

X2Comm, Inc. is a resale common carrier providing intrastate telecommunications services within the State of Illinois.

Service is provided twenty-four (24) hours per day, seven (7) days a week.

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.
- 2.2.2 X2Comm, Inc. reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.
- 2.2.3 All facilities provided under this tariff are directly or indirectly controlled by X2Comm, Inc. and the Customer may not transfer or assign the use of service or facilities without the prior express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

2.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

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X2Comm, Inc. 270 South Main Street Flemington, NJ 08822

SECTION 2 - RULES AND REGULATIONS, (CON'T.)

2.4 Liabilities of Company

- 2.4.1 The liability of the Company for its willful misconduct or gross negligence which is the sole legal cause of damage or injury is not limited by this tariff. With respect to any other claim or suit, by a Customer or by any others, for damages associated with acts or omissions involving initiation, installation, provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff, the Company's liability, if any, is limited to 1/30 of the monthly charge for service affected for each 24-hour period during which such failure of service occurs and is reported to or known by the Company. For services for which no monthly charge applies, the Company's liability, if any, is limited to an amount equal to the charges applicable to the initial period charge for re-establishing a connection.
- 2.4.2 In no event will Company be responsible for consequential damages or lost profits suffered by Customer on account of interrupted or unsatisfactory service unless Company is found to have been willfully negligent.

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X2Comm, Inc.

SECTION 2 - RULES AND REGULATIONS, (CON'T.)

- 2.4 Liabilities of Company, (CON'T.)
 - 2.4.3 The Company is not liable for any act or omission of any other company or companies furnishing a portion of the service.
 - 2.4.4 The Company shall be indemnified and held harmless by the Customer against:
 - a. Claims for libel, slander, infringement of copyright or unauthorized use of any trade mark, trade name or service mark arising out of the material, data, information, or other content transmitted by the Customer over the Company's facilities; and
 - b. Claims for patent infringement arising from combining or connecting the Company's facilities with apparatus and systems of the Customer; and
 - c. All other claims arising out of any act or omission of the Customer in connection with any service provided by the Company.
 - 2.4.5 The Company will make no refund of overpayments by a Customer unless the claim for such overpayment together with proper evidence be submitted within one (1) year from the date of alleged overpayment unless billing records prepared by the Company can be produced which would justify a credit beyond one year.

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SECTION 2 - RULES AND REGULATIONS, (CON'T.)

2.5 Taxes and Fees

- 2.5.1 All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the Customer's bill and are not included in the quoted rates and charges set forth in this tariff.
- 2.5.2 To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.
- 2.5.3 The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund (USF), and compensation to pay telephone service providers for the use of their pay telephones to access the Company's service.

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SECTION 2 - RULES AND REGULATIONS, (CON'T.)

2.5 Taxes and Fees, (CON'T.)

2.5.3 (CON'T.)

A. Public Pay Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. The Public Pay Telephone Surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

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SECTION 2 - RULES AND REGULATIONS, (CON'T.)

2.5 Taxes and Fees, (CON'T.)

2.5.3 (CON'T.)

A. Public Pay Telephone Surcharge, CON'T.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call, maximum

\$0.35

2.6 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

2.7 Installation

No installation is required to use the Company's service. Service is initiated by request of the Customer. The Company may refuse to provision service when the Company cannot verify that the party requesting the Company's service is not authorized to make the change.

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X2Comm, Inc.

SECTION 2 - RULES AND REGULATIONS, (CON'T.)

2.8 Payment for Service

- 2.8.1 The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by X2Comm, Inc. All charges due by the Customer are payable to the Company or to the Company's authorized billing agent (such as a local exchange telephone company). Any objections to billed charges must be reported to the Company or its billing agent within six months after receipt of bill. Adjustments to the Customer's bill shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.
- 2.8.2 In the event that the Company incurs fees or expenses, including attorney's fees, collecting, or attempting to collect, any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred, including a collection fee on the unpaid charges accruing at a rate of one-and-one half percent (1.5%) per month. Collection fees on unpaid charges shall begin to accrue when the account is assigned to an outside collection agency. Such collection fees are separate and distinct from attorney's fees and other costs incurred in collecting charges owed to the Company.
- 2.8.3 The Customer shall be responsible for all calls placed by or through Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for any calls placed by or through the Customer's equipment via any remote access features.

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SECTION 2 - RULES AND REGULATIONS, (CON'T.)

2.9 Deposits

The Company does not require deposits of Customers.

2.10 Advance Payments

The Company does not require advance payments of Customers.

2.11 Cancellation by Customer

Customer may cancel service at any time.

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X2Comm, Inc.

SECTION 2 - RULES AND REGULATIONS, (CON'T.)

2.12 Interconnection

Service furnished by X2Comm, Inc. may be connected with the services or facilities of other carriers. Such service or facilities, if used, are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with X2Comm, Inc.'s service.

2.13 Refusal or Discontinuance by Company

X2Comm, Inc. may refuse or discontinue service without notice when necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

2.14 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance.

2.15 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests, pilot programs, waivers and promotions to demonstrate the ease of use, quality of service and to promote the sale of its services.

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X2Comm. Inc.

SECTION 2 - RULES AND REGULATIONS, (CON'T.)

2.16 Reservation of Toll Free "800/888" Numbers

The Company will make every effort to reserve Toll Free "800/888" vanity numbers for customers, but makes no guarantee or warranty that the requested number(s) will be available.

2.17 Portability of Toll Free "800/888" Numbers

The Company will participate in porting Toll Free "800/888" numbers only if the account balance is zero and all charges incurred as a result of the Toll Free "800/888" number have been paid.

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X2Comm, Inc.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES

3.1 General

Service is offered to residential or business customers and is available from equal access originating end offices only.

3.2 Timing of Calls

- 3.2.1 Long distance usage charges are based on the actual usage of X2Comm, Inc.'s network. Chargeable time begins when a connection is established between the calling station and the called station. Chargeable time ends when either party "hangs up" thereby releasing the network connection.
- 3.2.2 Minimum call duration and rounding of calls for measurement and billing purposes is specified for each product in this tariff.
- 3.2.3 Except for charges that use a special access line, when a call is established in one rate period and ends in another rate period, the rate in effect at the calling station applies to the portion of the call occurring within that rate period. When a unit of time is split between two rate periods, the rate applicable to that unit of time is based on the rate period in which it began.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CON'T.)

3.3 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between the Rate Centers associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the Rate Centers as defined by BellCore (Bell Communications Research), in the following manner:

- Step 1 Obtain the "V" and "H" coordinates for the Rate Center of the originating and the destination points.
- Step 2 Obtain the difference between the "V" coordinates of each of the Rate Centers.

 Obtain the difference between the "H" coordinates.
- Step 3 Square the differences obtained in Step 2.
- Step 4 Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5 Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6 Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating points of the call.

Formula:

The square root of:

 $\frac{2}{\text{(V1-V2)} + \text{(H1-H2)}}$

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CON'T.)

3.5 Residential Long Distance Plan (Applies to Switched and Dedicated Services)

This Residential long distance service applies to residential customers who access X2Comm, Inc. via local exchange company provided switched access line or a dedicated access line. Each call is billed in one-minute increments. The minimum call duration for billing purposes is one minute. No monthly recurring charge applies if the customer elects to receive their invoice via E-mail with the electronic payment option. Monthly recurring charges will apply if the customer elects any other option, as listed in Section 4. Monthly recurring charges apply to toll-free calling service.

Residential Long Distance Plan

Residential 1+ Usage Rates	<u>InterLATA</u>	<u>IntraLATA</u>
Switched Per Minute Rate:	\$0.049	\$0.049
Dedicated Per Minute Rate:	\$0.04	\$0.04

No monthly recurring charge applies if the customer elects to receive their invoice via E-mail with the electronic payment option.

1+ Billing Option Descriptions With Monthly Recurring Charges

Online Call Detail 1: Paper remittance with summary and call detail online.

Online Call Detail 2: Summary invoice and paper remittance with call detail online.

Paper Invoice: Paper invoice with call detail, no call detail online.

Monthly Recurring Charges

Online Call Detail 1:	\$1.00
Online Call Detail 2:	\$1.50
Paper Invoice:	\$2.00

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CON'T.)

3.5 Residential Long Distance Plan (Applies to Switched and Dedicated Services) CON'T

Switched Toll-Free Usage Rates

InterLATA IntraLATA

Per Minute Rate:

\$0.049 \$0.049

Monthly Recurring Charge: \$8.95

Dedicated Toll-Free Usage Rates

InterLATA IntraLATA

Per Minute Rate:

\$0.04

\$0.04

Monthly Recurring Charge \$8.95

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X2Comm, Inc.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CON'T.)

3.6 Business Long Distance Plan 1 pplies to Switched and Dedicated Services)

This Business long distance service applies to business customers who access X2Comm, Inc. via local exchange company provided switched access line or a dedicated access line. The minimum call duration for billing purposes is thirty (30) seconds. Call timing is rounded up to the nearest six (6) second increment after the initial 30 seconds. No monthly recurring charge applies if the customer elects to receive their invoice via E-mail with the electronic payment option. Monthly recurring charges will apply if the customer elects any other option, in Section 4. Monthly recurring charges apply to toll-free calling service unless the Customer also subscribes to X2Comm, Inc. 1+ Business Long Distance Plan.

Business Long Distance Plan

Business Usage Rates	InterLATA	IntraLATA
Switched Business Plan Per Minute Rate:	\$0.049	\$0.049
Dedicated Business Plan Per Minute Rate:	\$0.04	\$0.04

No monthly recurring charge applies if the customer elects to receive their invoice via E-mail with the electronic payment option.

1+ Billing Option Descriptions With Monthly Recurring Charges

Online Call Detail 1: Paper remittance with summary and call detail online.

Online Call Detail 2: Summary invoice and paper remittance with call detail online.

Paper Invoice: Paper invoice with call detail, no call detail online.

Monthly Recurring Charges

Online Call Detail 1:	\$3.00
Online Call Detail 2:	\$3.00
Paper Invoice:	\$3.00

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X2Comm, Inc.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CON'T.)

3.6 Business Long Distance Plan 1 (Applies to Switched and Dedicated Services) CON'T

Switched Toll-Free Usage Rates

IntraLATA InterLATA

Per Minute Rate:

\$0.049

\$0.049

Monthly Recurring Charge: \$5.00

(Monthly fee is waived when the customer is also presubscribed to X2Comm, Inc.'s

Business 1+ plan)

Dedicated Toll-Free Usage Rates

InterLATA <u>IntraLATA</u>

Per Minute Rate:

\$0.04

\$0.04

Monthly Recurring Charge

\$5.00

(Monthly fee is waived when the customer is also presubscribed to X2Comm, Inc.'s Business 1+ plan)

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X2Comm, Inc.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CON'T.)

3.7 Business Long Distance Plan 2 (Applies to Switched and Dedicated Services)

This Business long distance service applies to business customers who access X2Comm, Inc. via local exchange company provided switched access line or a dedicated access line. Each call is billed in one-minute increments. The minimum call duration for billing purposes is one minute. No monthly recurring charge applies if the customer elects to receive their invoice via E-mail with the electronic payment option. Monthly recurring charges will apply if the customer elects any other option, in Section 4. Monthly recurring charges apply to toll-free calling service unless the Customer also subscribes to X2Comm, Inc. 1+ Business Long Distance Plan.

Business Long Distance Plan 2

Business Usage Rates <u>InterLATA</u> <u>IntraLATA</u>

Switched Business Plan Per Minute Rate: \$0.049 \$0.049 Dedicated Business Plan Per Minute Rate: \$0.04 \$0.04

No monthly recurring charge applies if the customer elects to receive their invoice via E-mail with the electronic payment option.

1+ Billing Option Descriptions With Monthly Recurring Charges

Online Call Detail 1: Paper remittance with summary and call detail online.

Online Call Detail 2: Summary invoice and paper remittance with call detail online.

Paper Invoice: Paper invoice with call detail, no call detail online.

Monthly Recurring Charges

Online Call Detail 1:	\$1.00
Online Call Detail 2:	\$1.50
Paper Invoice:	\$2.00

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X2Comm, Inc.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CON'T.)

3.7 Business Long Distance Plan 2 (Applies to Switched and Dedicated Services) CON'T

Switched Toll-Free Usage Rates

IntraLATA InterLATA

\$0.049

Per Minute Rate: \$0.049 Monthly Recurring Charge: \$5.00

(Monthly fee is waived when the customer is also presubscribed to X2Comm, Inc.'s

Business 1+ plan)

Dedicated Toll-Free Usage Rates

IntraLATA InterLATA

Per Minute Rate: \$0.04 \$0.04

Monthly Recurring Charge \$5.00

(Monthly fee is waived when the customer is also presubscribed to X2Comm, Inc.'s Business 1+ plan)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CON'T.)

3.8 Switched Inbound Service

Switched Toll-Free Service provides an in-bound calling service to the Company's Customers. The Company's Customer is billed for each toll-free (i.e., 800/888) call, rather than the call originator. Calls terminate to the X2Comm, Inc. Customer via switched access lines. For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum period of thirty (30) seconds for Business Long Distance Plan 1 Customers, for Business Long Distance Plan 2 and Residential Customers, call timing is rounded up to the nearest full minute after the initial minimum period of one minute.

Rates:

	Rate Per	
	Minute of Use	
Residential and Business Plan 1	\$0.049	
Business Plan 2	\$0.049	

3.9 Dedicated Inbound Service

Dedicated Toll-Free Service provides an in-bound customer provided calling service to the Company's Customers. The Company's Customer is billed for each toll-free (i.e., 800/888) call, rather than the call originator. Calls terminate to the X2Comm, Inc. Customer via customer-provided dedicated access lines. For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum period of thirty (30) seconds for Business Long Distance Plan 1 Customers, for Business Long Distance Plan 2 and Residential Customers, call timing is rounded up to the nearest full minute after the initial minimum period of one minute.

Rates:

	Rate Per
	Minute of Use
Residential and Business Plan 1	\$0.04
Business Plan 2	\$0.04

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X2Comm, Inc.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CON'T.)

3.10 Directory Assistance

Directory Assistance is available to Customers of X2Comm, Inc. Long Distance Service. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. Discounts are not applicable to Directory Assistance charges.

Directory Assistance, Per Call:

\$0.95

3.11 Travel Card Service

Travel Card Service offers X2Comm, Inc. Customers the ability to place calls while away from the home or office using a special access code and personal identification number. Usage charges apply. All calls are billed the same increment as the Customers 1+ calling plan.

Per Minute:

\$0.15

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SECTION 4 - PROMOTIONS

4.1 Promotional Offerings - General

From time to time, the Carrier may provide promotional offerings to introduce a current or potential Customer to a service not being used by the Customer. These offerings may be limited to certain dates, times or locations and may waive or reduce recurring or nonrecurring charges.

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